

Compliance Essentials: Key Personnel Masterclass

(6 weeks)

Suitable for Aged Care Board Members, Directors, Executives, Managers, Care Managers, Senior Quality and Compliance Officers and any Leader new to aged care (residential and home care)

In challenging times and with industry changes in progress, this Masterclass provides you with current aged care updates and a practical application and understanding of your key personnel obligations and approved provider responsibilities.

Presented by industry specialists



Cynthia Payne
CEO
Anchor Excellence



Arthur Koumoukelis
Partner
Thomson Geer



Julie McStay
Partner
Thomson Geer



Lucinda Smith
Partner
Thomson Geer



Madeline Walsh
Partner
Thomson Geer

How to register

Please register your attendance with Sian Quinn
rsvp@tglaw.com.au | 08 8236 1106

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I found the Masterclass to be incredibly helpful. Professionally run and it was clear the presenters were exceptionally talented, engaged and passionate about aged care governance. Highly recommended!

Director, James Milson Village

The Masterclass was highly informative, a good balance of refresher legislative information as well as insights into the practical application of the standards. If more detail was needed, it was available in the handouts provided. The presenters were very responsive to the live Q&A.

Chief People Officer, Catholic Healthcare

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February/March course

The interactive Masterclass comprises of six modules delivered by webinar, one module of 1.5 hours per week.

11:00am - 12:30pm Sydney time

*Recordings available of modules if unable to attend

- Module 1 - 7 February 2023
- Module 2 - 14 February 2023
- Module 3 - 21 February 2023
- Module 4 - 28 February 2023
- Module 5 - 7 March 2023
- Module 6 - 14 March 2023

Content covered

Legislation, Key Reforms, Regulatory Administration, Approved Provider Responsibilities and Key Personnel

- Aged Care Act and Principles
- Summary of Key Reforms 2022 and 2023
- Key Conditions of Receiving Subsidy
- Key Personnel (obligations, liability and responsibilities)
- Fundamental Approved Provider Responsibilities
- Quality of Care Requirements
- Additional Services

Approved Provider Responsibilities, Compliance and Consequences of Non-Compliance

- User Rights and Accountability
- Security of Tenure
- Respite
- Resident Agreements
- Complaints Management
- Prudential Compliance
- Non-compliance and the Quality and Safety Commission
- Sanctions and Review of Decisions
- Compliance Remediation

Aged Care Quality Standards, Substitute Decision Making, Clinical Governance and Consumer Facing Risk

- Aged Care Standards 1 - 8
- Dignity of Risk
- Substitute Decision Making
- Lessons learnt on compliance risk
- Not Met Themes
- High Impact / High Prevalent Consumer Risk
- Clinical and Care Governance

Serious Incident Response Scheme, Restrictive Practices and Reform Agenda

- Serious Incident Response Scheme
- Restrictive Practices
- Reform Agenda including new Governance and Prudential Requirements

Cost and payment (including GST)

Individual | \$595.00 per person

Groups of 10 or more | enquire for costs